

29 August 2016

## **IMPORTANT NOTICE**

### **SuperStar Gemini Gratuity Fee / Service Charge Implementation** **(30 October 2016)**

Kindly be informed that Star Cruises - SuperStar Gemini will impose a Gratuity Fee on cruise passengers (include Genting Rewards members) for all Singapore departures, commencing from 30 October 2016 onwards.

The Gratuity Fee of SGD 17 per person per night for all cabin categories (Inside Stateroom, Oceanview Stateroom, Oceanview Stateroom with Balcony) and SGD 21 per person per night (Suite Cabins) are applicable. Infants (below 2 years old) will enjoy exclusive Gratuity Fee waiver.

The Gratuity Fee will be automatically captured in the individual guests' cabin keycard upon SuperStar Gemini cruise check-in & boarding. They can make the Gratuity Fee payment at the Reception Counter (Deck 7) onboard prior to cruise disembarkation on the last cruise day. The Gratuity Fee prepaid option is not available.

Please take note that Onboard Credits (OBCR) cannot be used to offset the Gratuity Fee. Genting Rewards Members can utilise their accumulated Genting Points (GP) to offset the Gratuity Fee. Guests entitled to free cruise cabin redemption with Star Cruises Sponsorship Vouchers & Gift Letters are required to bear the applicable port charges and Gratuity Fee.

For Group Blockages with full deposit payment made and their Group Name List forwarded to Star Cruises Reservations Group Desk for key in into the reservation system on or before 15 September 2016, they will enjoy the Gratuity Fee waiver.

For more information, please visit [www.starcruiess.com](http://www.starcruiess.com).

Yours Sincerely,  
Star Cruises