

25 August 2016

IMPORTANT NOTICE

SuperStar Libra Gratuity Fee / Service Charge Implementation **(23 September 2016)**

In accordance to the international cruise liners' business practice, Star Cruises - SuperStar Libra will impose a Gratuity Fee on cruise passengers (include Genting Rewards members) for all the Penang Malaysia departures, commencing from 23 September 2016 onwards.

The Gratuity Fee of RM 50 per person per night for all cabin categories (Inside Stateroom, Oceanview Stateroom and Standing Pax) and RM 60 per person per night (Suite Cabins) are applicable. Infants (below 2 years old) will enjoy exclusive Gratuity Fee waiver.

The Gratuity Fee will be automatically captured in the individual guests' cabin keycard upon SuperStar Libra cruise check-in & boarding. They can make the Gratuity Fee payment at the Crystal Court / Reception Counter (Deck 4) onboard prior to cruise disembarkation on the last cruise day.

Please take note that Onboard Credits (OBCR) cannot be used to offset the Gratuity Fee. Genting Rewards Members can utilise their accumulated Genting Points (GP) to offset the Gratuity Fee. Guests entitled to free cruise cabin redemption with Star Cruises Sponsorship Vouchers & Gift Letters are required to borne the applicable port charges, as well as the Gratuity Fee.

For more information, please visit www.starcruiises.com.

Yours Sincerely,
Star Cruises